

Yealink W59R · how to use it.

Ruggedized DECT handset, built for rough duty

Make calls

- 1 Dial the number or extension on the keypad.
- 2 Press the green Talk key to place the call.
- 3 Press the red End key to hang up.

Press the Speakerphone key during a call to go hands-free.

Transfer calls

- 1 During a call, press Options and choose Transfer. Your caller goes on hold.
- 2 Dial the extension you're sending the call to.
- 3 Press Transfer to send it right away, or wait for an answer first, then press Transfer.

Hold & resume

- 1 During a call, press Options and choose Hold.
- 2 The caller hears your hold music.
- 3 Press Resume to pick the call back up.

Conference calls

- 1 During a call, press Options and choose Conference.
- 2 Dial the second person and wait for them to answer.
- 3 Press Conference again to join all three of you.

Mute calls

- 1 During a call, press the Mute key.
- 2 You still hear your caller; they can't hear you.
- 3 Press Mute again to rejoin.

Do not disturb

- 1 Open Menu, then Features, then Do Not Disturb.
- 2 Turn it on for your line; calls follow your no-answer rule.
- 3 Come back to the same menu to turn it off.

Check voicemail

- 1 Press and hold the 1 key.
- 2 Enter your voicemail PIN when prompted.
- 3 Follow the spoken menu to play, save or delete messages.

Park calls

- 1 During a call, press Options and choose Transfer.
- 2 Dial your park code, we program it for your system.
- 3 Anyone can pick the call up by dialing the matching retrieve code.

Cordless handsets park through a code rather than a key. Dial 611 and we'll set it up and show you.

Stuck on anything? Dial 611 from any handset.

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